

To begin the installation:

Note: The AlignStar installation requires administrative rights

1. Please close any running applications.
2. Browse to the directory that contains the AlignStar setup file you downloaded and double-click **setup.exe**. If you are installing from a CD, simply insert the AlignStar Installation CD and setup should begin automatically.
3. If AlignStar V4 is installed on your computer, the installation will prompt you to uninstall the previous version prior to installing AlignStar V5.
4. On the Welcome dialog, click **Next** to display the License Agreement dialog, and click "I accept...". Click **Next** to continue to the User Information dialog.
5. Enter your Name, Organization, and Serial Number (found on the CD jewel case or in the download notification email) in the spaces provided, and click **Next** to display the Destination Folder dialog. Please note that the Serial Number is case sensitive and the dashes are required.
6. The default destination folder is "C:\Program Files\AlignStarV5\". It is recommended that you accept the default. If you want to change the destination folder, click "Browse". Click **Next** to continue to the Ready to Install dialog.
7. If you need to change any installation information entered, use the **Back** button to return to the previous dialogs. To begin the installation, click **Next**. The installation program will now copy required files to your hard drive, and create desktop and start menu shortcuts.
8. Once installation is complete, click **Finish** in the final dialog.

After Installation:

The easiest way to get started using AlignStar is by going through the tutorial under the "help" menu. AlignStar also includes a comprehensive online help system.

Activating and deactivating your software

You are required to activate your AlignStar software prior to using it. The activation will last for the duration of your license term or until you re-install the software on a different computer, whichever occurs first. If you purchased a multi-user license of AlignStar each copy of AlignStar will need to be activated prior to use.

After installing your software for the first time, you are given a seven day grace period to continue using the software without entering an activation code. During the grace period, AlignStar will inform you of the number of days remaining in your grace period each time you start the software. ***After the seven day grace period, your software will revert to a basic functionality mode if you fail to activate it. You will not be able to make any changes to your documents or run optimizations.*** To avoid interruptions in the use of your software, we strongly urge you to activate your software as soon as possible. TTG cannot be held responsible for loss of service due to tardy activations.

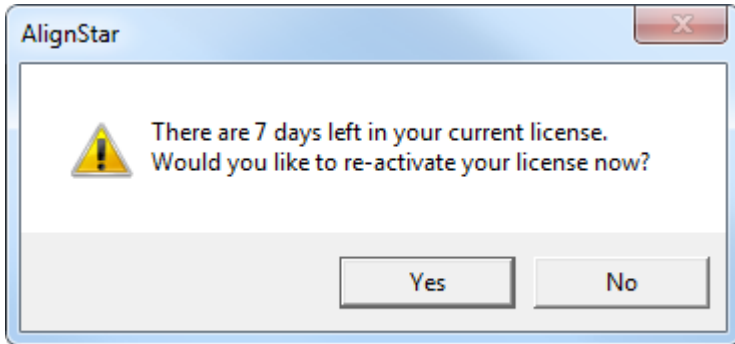
Once you have activated your software, you will have uninterrupted use of the software for the term of your license as long as it remains on the computer where the software was originally installed. If, for some reason, you need to transfer the software to a different computer you will need to follow the steps below to deactivate your software and activate it on your new computer.

The easiest and fastest way to activate your software is via the web. Since the activation process is automated you are free to activate your software 24 hours a day 7 days a week. Activation requests that are emailed or phoned in are only processed during normal business hours.

Note: The seven day grace period does not apply if AlignStar was previously installed on your computer and the current license period has already expired.

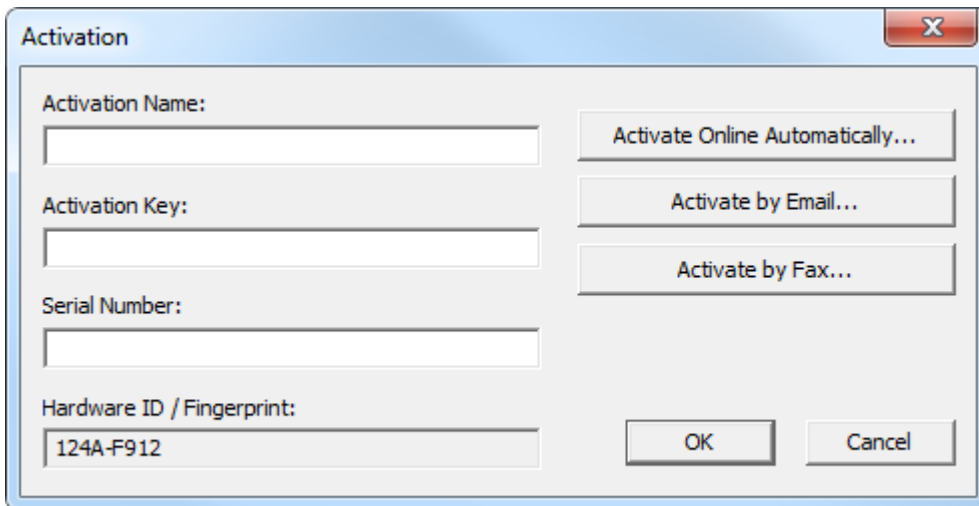
To activate or renew your software

1. If your software is near the end of your current license term, AlignStar may prompt you to reactivate it with a dialog box that looks like

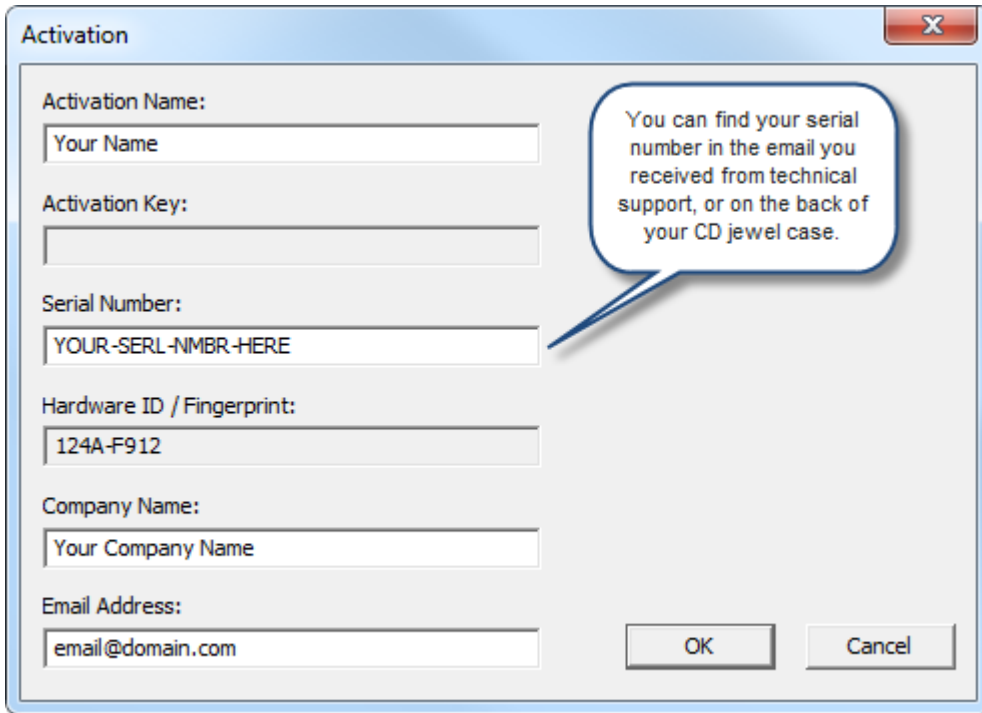


If you see the above dialog click **Yes** and continue with step 3 below.

2. If you have not been prompted to activate and want to proceed with your software activation, open AlignStar and click on **Help/Activate/Renew License**.
3. The activation dialog box appears:



4. If you already have your Activation Name and Key you can enter this information here and click **OK** to activate your software. **All information is case sensitive and dashes must be included!** If you do not have your Activation Name and Key then select the **Activate Online Automatically** button.
5. The Activation dialog expands to include a total of four fields that you need to fill in. To activate your software you will need to fill in your name, your AlignStar Serial Number (which was included with your CD or in an email sent to you by our technical support staff), your Company Name and your Email address. Note that this option requires a connection to the internet.



- When you have finished filling in all available fields click **OK**. Your software will be automatically activated and you are returned to AlignStar.

Note: On rare occasions Firewall issues prevent the necessary messages getting to or from TTG's servers. If you receive the message "Activation failed", please use the Activate by email option to generate an email for you to send to TTG support. We will respond via email with an activation key and instructions.

To access these commands at any time

You can access the **Activate** and **Deactivate** features at any time using the **Help** menu. Simply select the desired command from the **Help** menu as shown below.

If you do not have internet access

If you do not have access to an internet connection and need to activate your software you will need to contact TTG's technical support group. They will need to verify your identity before providing you with an activation key. Before contacting TTG technical support please have your serial number ready as you will be asked to provide this to identify your software license.

Note: When you deactivate your software AlignStar is not uninstalled. To uninstall the software go to your Windows Control Panel and select "**Add or Remove Programs**" (Windows XP) or "**Programs and Features**" (Windows Vista / Windows 7).

To contact TTG Customer Support:

Phone: (339) 970-2002

Fax: (781) 538-0544

Email: support@alignstar.com

Web: <http://www.alignstar.com/support>

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